

The Fortinet logo is displayed in white text on a black rectangular background. The word "FORTINET" is in a bold, sans-serif font, with a registered trademark symbol (®) at the end. The letter "O" is stylized with a grid pattern.

FortiAP

FAP-U321EV/FAP-U323EV

Quick Start Guide

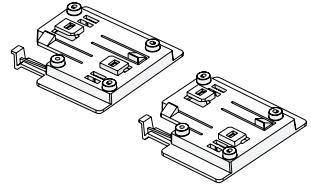
FAP-U323EV Box Includes



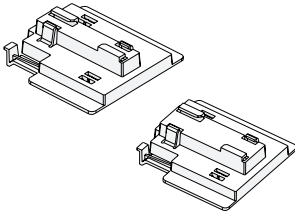
FAP-U323EV



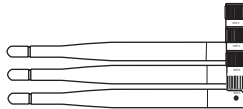
QuickStart Guide



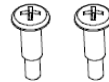
Wall/Ceiling Mount & Standard
Tile T-rail Bracket (2 Sizes)



Recessed Tile T-rail Bracket
(2 Sizes)



5 GHz Antennas (3)
2.4/5 GHz Antennas (3)



Screws (16)



Rubber Pads(4)

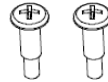
FAP-U321EV Box Includes



FAP-U321EV



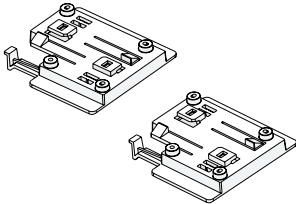
QuickStart Guide



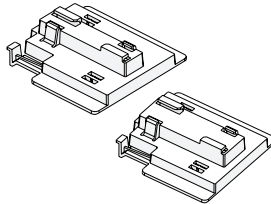
Screws (16)



Rubber Pads(4)



Wall/Ceiling Mount & Standard
Tile T-rail Bracket (2 Sizes)



Recessed Tile T-rail Bracket (2
Sizes)

Installation

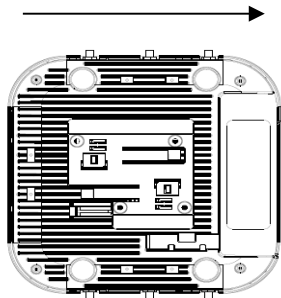
IMPORTANT: Supported only from FortiWLC Release 8.3.3 or later and FortiGate with FortiOS Release 5.6.1 and later.

The unit can be mounted on a ceiling using the provided ceiling mounting bracket.

To attach the unit to a ceiling/wall using the mounting hardware:

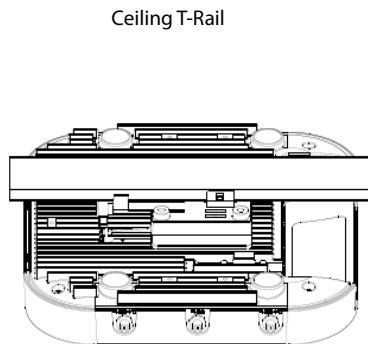
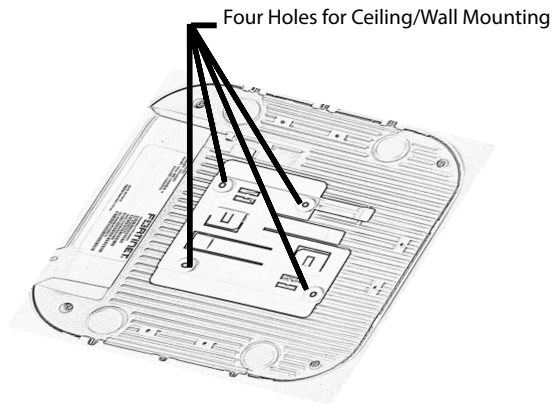
1. Slide and attach the ceiling mount bracket to the bottom cover of the FortiAP unit.
If extra space is required to accommodate drop ceiling tiles, use the taller ceiling mount bracket.

Ceiling Bracket Install Slide Direction



2. Select an appropriate location, hold the device against the ceiling t-rail, and push the FortiAP unit onto the ceiling until it snaps into place.

The unit can be removed from the bracket by pressing on the bracket tab and sliding the device out.



Note: Four ceiling mount brackets are included; both standard and recessed ceiling mount brackets come in sizes: 1.43cm (9/16in) and 2.38cm (15/16in).

To protect your device from unauthorized removal, use the Kensington™ Security Slot to attach a cable lock (not included).

Antennas (Applicable for FAP-U323EV only)

The FortiAP unit provides dual concurrent radio signals. Use the 2.4/5G antennas to access the 2.4GHz radio signals, and the 5G antennas to access the 5GHz radio signals. To use both radio frequencies concurrently, use all six WiFi antennas.

Installing the WiFi Antennas

1. Insert the antenna base firmly into the appropriate antenna mount.
2. Securely hand tighten the fastening collar
3. Repeat for the remaining antennas

Antennas



Use the 2.4/5G and 5G antennas on the ports indicated above.

AP Mounting and Antenna Position



All 5G antennas and 2.4/5G antennas are vertically oriented.

Ports

USB Port (USB A)



Ethernet Port (RJ-45)
Gigabit Ethernet port with
Power over Ethernet (PoE)
Powered Device (PD) support

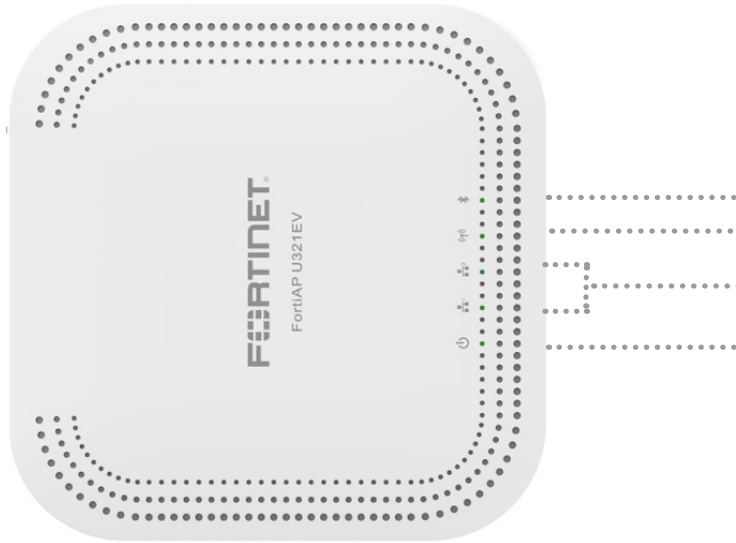


Console Port (RJ-45)
Optional management computer connection
Provides access to the Command-Line
Interface (CLI)




Serial Baud Rate
115200

Power
12V, 2.5A










LED Status







5-Bluetooth

-  Steady Green: BLE scanning enabled.
-  No light: Neither BLE advertisement nor BLE scanning enabled.
-  Blinking Green: BLE advertisement or BLE scanning in progress.




4-WiFi

-  No light: Powered Off
-  Blue: Only 2.4GHz radio is up.
-  Blinking Blue: Data Tx/Rx on 2.4GHz Radio and only 2.4GHz Radio is up.
-  Orange: Only 5GHz radio is up.
-  Blinking Orange: Data Tx/Rx on 5GHz Radio and only 5GHz Radio is up.
-  Green: Both 2.4GHz Radio and 5GHz Radio are working.
-  Blinking Green: Data Tx/Rx on both 2.4GHz Radio and 5GHz Radio.
-  Blinking Green and Orange: Data on 5GHz radio and both 2.4GHz Radio and 5GHz Radio are up.
-  Blinking Green and Blue: Data on 2.4GHz radio and both 2.4GHz Radio and 5GHz Radio are up.

2, 3-LAN1 and LAN2

-  No light: Link Down
-  Green: Connected at 1000Mbps.
-  Blinking Green: Data transmitting at 1000Mbps.
-  Yellow: Connected at 100Mbps.

1-Power

-  Steady Green: Power On
-  No light: Power Off
-  Blinking Green: Booting Up or Downloading Firmware.

Connecting

Using the provided mounting hardware, attach the FortiAP unit to the wall or ceiling.

Adequate grounding must be provided to the FortiAP unit in compliance with the local electrical code.

This device complies with the IEEE 802.af and 802.3at PoE specifications. Both PoE specifications support 3x3 MIMO and maximum TX power of 20dBm.

Caution: Do not use any PoE injectors that are not IEEE 802.3af or 802.3at compliant, as they may damage your device.

To connect the FortiAP unit:

1. Insert an Ethernet cable into the LAN1 or LAN2 port of the FortiAP unit.
2. Insert the other end of the Ethernet cable into your switch.
3. If you are not using PoE, connect the DC plug of the optional power adapter into the DC power jack on the FortiAP unit, and then insert the other end into an appropriate power outlet.

The power LED will light up.

Recommended Operating Power

The recommended operating power for FAP-U32xEV is +20dBm in the 2.4GHz band and +20dBm in the 5.0GHz band.

Supported Controller Types

FAP-U323EV and FAP-U321EV are compatible with FortiWLC enterprise wireless LAN controllers, integrated FortiGate enterprise firewall LAN controllers, and FortiCloud controllers.

The FortiAP boots up with the FortiWLC AP image (factory default) and tries to discover the supported controllers. The FortiAP connects to the controller that is first discovered. If the FortiGate or the Forti Cloud controller is found, the FortiAP reboots with the FortiAP image.

To bring the FAP-U32xEV back to factory default setting, insert a pin into the reset point (highlighted in the image) and hold on for 10 seconds. Release the pin.

On the FortiAP image, the `factoryreset` command can also be used to reset the FortiAP to factory default.



Zero Configuration

The FortiAP unit is designed to require no configuration in most networks. Zero configuration mode works if the unit is directly connected to a Wireless LAN Controller (WLC) or is on the same layer-2 network and subnet as the FortiWLC, or if the unit is directly connected to the FortiGate LAN Controller or is on the same layer-3 network and subnet as the FortiGate or FortiCloud controller.

If the FortiAP wireless controller's IP address cannot be determined using Zero Configuration mode, or if the network uses static IP addresses, it can be configured to use a static IP address.

Zero Configuration

To enable the FortiAP using Zero Configuration:

1. After connecting the FortiAP unit as described in the previous chapter, the unit goes through its boot procedure and requests an IP address from the DHCP server.
2. If the IP address is retrieved successfully, the FortiAP enters discovery mode to locate a Controller.

The discovery modes for the FortWLC controller are:

- DHCP option 43
- DHCP option 138
- Mesh PNP

The discovery modes for FortiGate controller are:

- DHCP option 138
- Multicast
- Broadcast

Zero Configuration

The discovery modes for FortiCloud controller are:

- Auto
 - FortiCloud
3. Verify that the FortiAP has successfully connected to the controller in the FortiWLC/FortiCloud/FortiGate WebUI.

Manual IP Configuration & Controller Discovery

To enable the FortiAP with a static IP address:

1. Connect the FortiAP device to a separate private switch or hub.
2. Access the AP console through the serial port.
3. To configure FortiAP's own IP address, type **ip config net static address** *<ip-address>* **netmask** *<netmask ip-address>* **gateway** *<gateway ip-address>*.
4. [FortiWLC only] To discover the controller, type **ip config l2l3** *<l2only | l2preferred | l3only | l3preferred>*.
5. To configure a designated wireless controller's IP address, type **ip config controller name** *<controller ip-address>*.
6. Save the configuration by typing **ip config save**.
7. Unplug the FortiAP unit and plug it back in order for the configuration to take effect.
8. Move the FortiAP to the intended deployment location and connect the Ethernet cable.

Cautions and Warnings

Environmental specifications

Ambient operating temperature: 0C to 50C

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude)

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Safety

Battery – Risk of explosion if the battery is replaced by an incorrect type. Do not dispose of batteries in a fire. They may explode. Dispose of used batteries according to your local regulations. **IMPORTANT:** Switzerland: Annex 4.10 of SR814.013 applies to batteries.

Batterie – Risque d'explosion si la batterie est remplacée par un type incorrect. Ne jetez pas les batteries au feu. Ils peuvent exploser. Jetez les piles usagées conformément aux réglementations locales. **IMPORTANT:** Suisse: l'annexe 4.10 de SR814.013 s'appliquent aux batteries.

警告

本電池如果更換不正確會有爆炸的危險
請依製造商說明書處理用過之電池

Caution: This equipment is to be used in a Network Environment 0 per IECTR 62101. This product is connected only to PoE networks without routing to the outside plant.

Attention: Ce matériel doit être utilisé dans un Environnement Réseau 0 par IECTR 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 12 Vdc, 2A or by 54 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant

continu homologué UL de 12 Vdc, 2A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 54 Vdc (PoE).

Regulatory Notices

Federal Communication Commission (FCC) – USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26cm between the radiator and your body. This transmitter must not be co-located or

operating in conjunction with any other antenna or transmitter.

Caution: Operation of this device is restricted to indoor use only.

For operation within 5.15 ~ 5.25GHz frequency range, it is restricted to indoor environment.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Innovation, Science and Economic Development (ISED) – Canada

This device complies with Industry Canada's License-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 26cm de distance entre la source de rayonnement et votre corps.

Caution: The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Attention: Le dispositif de la bande 5150-5250 MHz est réservé à un usage intérieur afin de réduire l'interférence nuisible potentielle aux systèmes mobiles par satellite co-canal.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

This device has been designed to operate with an antenna having a maximum gain of 5.2 dBi for 2.4GHz and 7.3 dBi for 5GHz. Antenna having a higher gain is strictly prohibited per regulations of ISED.

The required antenna impedance is 50 ohms.

Under ISED regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by ISED. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotopically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Ce dispositif a été conçu pour fonctionner avec une antenne ayant un gain maximal de 5.2 dBi pour 2.4 GHz et 7.3 dBi pour 5GHz. Une antenne ayant un gain supérieur sont strictement interdites par la réglementation d'ISED. L'impédance d'antenne requise est de 50 ohms.

Conformément à la réglementation d'ISED, cet émetteur radio peut fonctionner seulement avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par ISED. Dans le but de réduire les risques de brouillage radioélectrique aux autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication réussie.

This radio transmitter (IC: 7280B-261DD011) has been approved by ISED to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio (IC: 7280B-261DD011) a été approuvé par ISED pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

This device and its antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionner en association avec une autre antenne ou transmetteur.

Internal antenna Model:

Antenna	Qty	Antenna Type	Connector	Gain (dBi)	
				2.4GHz	5GHz
Wi-Fi Antenna	3	Printed	IPEX	5.2	-
Wi-Fi Antenna	3	Printed	IPEX	-	7.3
BT Antenna	1	Printed	IPEX	4.5	-

External antenna Model:

Antenna	Qty	Antenna Type	Connector	Gain (dBi)	
				2.4GHz	5GHz
Wi-Fi Antenna	3	Dipole	RP SMA Plug	3.5	-
Wi-Fi Antenna	3	Dipole	RP SMA Plug	-	4.5
BT Antenna	1	Printed	IPEX	4.5	-

Voluntary Control Council for Interference (VCCI) – Japan

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としています。この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

V C C I – B

European Conformity (CE) - EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



Perchlorate Material - special handling may apply.
See www.dtsc.ca.gov/hazardouswaste/perchlorate/.

Agência Nacional de Telecomunicações (ANATEL) – Brazil

Este produto não é apropriado para uso em ambientes domésticos, pois poderá causar interferências eletromagnéticas que obrigam o usuário a tomar medidas necessárias para minimizar estas interferências.”

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Este produto está homologado pela ANATEL, de acordo com os procedimentos regulamentados pela Resolução 242/2000, e atende aos requisitos técnicos aplicados.

Para maiores informações, consulte o site da ANATEL
www.anatel.gov.br

Korea Certification (KC) – Korea

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The product transmits within the frequency ranges and less than or equal to the power listed below:

2412-2472MHz less than 20dBm
5180-5240MHz less than 23dBm
5260-5320MHz less than 23dBm *
5500-5700MHz less than 30dBm *

Note: * Only with DFS bands certification.

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